

Distance Sellers Notice – B2C WEEE & Battery

Waste Electrical and Electronic Equipment (WEEE) is taken back free of charge on a one-for-one, like-for-like basis. Waste batteries including rechargeable batteries are taken back free of charge. You are not obliged to make any purchase when returning old batteries. Each local authority must also accept household WEEE and small batteries free of charge at its recycling facilities. All WEEE and waste batteries must be recycled and should not be placed in any of your household wheellie bins. Make sure you always recycle all your old electrical goods and batteries.

B2C WEEE Takeback

Customers wishing to dispose of **B2C** waste electrical and electronic equipment (WEEE) when it reaches the end of its life, can do so for free of charge on a one-for-one, like for like basis by informing customer services when ordering a new product. VOW Ltd will also notify you 24 hours in advance of delivery. If the end of life product is not available for collection when the new product is delivered we will arrange for it to be collected within 15 days of delivery of your new product.

B2B WEEE Takeback

VOW Ltd is committed to meeting the requirements of The Waste Electrical and Electronic Equipment Regulations 2013. These Regulations require producers of electrical and electronic equipment to finance the takeback of WEEE resulting from products that we place on the market. This helps us to ensure that WEEE is reused or recycled safely. In line with that commitment we will take back WEEE from you. Please contact VOW Ltd for enquiries about the return of **B2B** WEEE.

WEEE Recycling

Returned WEEE (both **B2C** and **B2B**) is sent to an authorised treatment facility where it is treated and disposed of in an environmentally sound way. Alternatively, you can take the item to any of our premises at VOW Ltd. You may also take **B2C** WEEE items to your local authority facility who take back **B2C** WEEE free of charge.

You have a role to play in ensuring that WEEE is reused and recycled safely. You should not dispose of it in your bin. The crossed out wheeled-bin symbol on the product reminds users not to dispose WEEE in the bin. You should ensure that the WEEE is collected separately and sent for proper treatment. WEEE contains hazardous substances and if not managed and treated safely it can cause pollution and damage human health.

Battery Recycling

As part of our commitment to ensure batteries are disposed of responsibly after use the following free of charge options are available. A collection box for all waste batteries, of a type sold, including rechargeable batteries can be ordered via our customer service department or added to your order when ordering from VOW Ltd. Alternatively, waste batteries can be returned free of charge to a local authority facility.

Why we take recycling of batteries seriously

Some household batteries contain chemicals like lead, mercury or cadmium. If batteries are disposed of in your normal waste bin, they are likely to end up in landfill. When the batteries are put into landfill they start to break down and can leak some of these chemicals into the ground. This can cause soil and water pollution, which may lead to health risks.

Recycling avoids this and can also recover some of the raw materials used for making batteries. These can be used to make other products. The result of recycling means we can save some of the planet resources by reducing the need to mine new materials.

All WEEE and waste batteries must be recycled and should not be placed in your waste disposal or recycling bins.

For further information on this matter, please contact our dedicated customer service teams:
customer.service@vowwholesale.co.uk.

PRN Number: VOW Europe - WEE/HE0046SY VOW Retail - WEE/GH0133ZR

BPRN Number: VOW Europe - BPRN00081

WEEE Compliance Scheme Membership Number: VOW Europe - RM02029 VOW Retail - RM05691